

CYBERWHIZ PRIVACY STATEMENT

Your personal data may be processed by CYBERWHIZ L.T.D. (“CyberWhiz” or “the Company”) as a data controller, in accordance with the Personal Data Protection Law No. 6698 (“the Law”), within the scope described below.

For detailed information on the purposes of processing your personal data, you can access the CYBERWHIZ Personal Data Protection and Processing Policy at https://www.cyberwhiz.co.uk/privacy/Cyberwhiz_private_data_protection_and_process_policy.pdf

Why We Need to Collect your Personal Information?

- Provision of products and services and after-sales support services,
- Creation of a customer card within the scope of service provision,
- Conducting membership registration processes and operating your membership account, when you choose to become a member,
- Execution of customer relations processes,
- Management of communication channels,
- Evaluation of your requests and complaints,
- Necessary work by our relevant business units for the execution of commercial activities conducted by our Company and the associated business processes,
- Planning and execution of the Company’s human resources policies and processes,
- Monitoring and improving site usage,
- Detecting and preventing illegal behaviors and protecting our legal rights,

These purposes will be processed within the legal reasons specified in Article 5 of the Law.

In the Presence of Your Explicit Consent, Why We Need to Process your Personal Information?

Collected identity (name, surname), contact (email address, mobile phone number), company information (company name, role in the company); with your explicit consent:

- Customization of products and services offered by the Company according to your preferences, usage habits, and needs, providing support, and sending informational messages to the communication channel you prefer and share, within the scope of your explicit consent.

With your explicit consent,

- Your name, surname, phone number, and email address may be processed by being transmitted to IT infrastructure service providers AWS and Microsoft, which are resident abroad, for the execution of activities related to the product, product information, and customer relations processes.
- Security logs in accordance with the relevant regulation directives according to the agreements made within the scope of product services may be processed by being transmitted to IT infrastructure service provider AWS, which are resident abroad.

To Whom and For What Purposes We Give Your Personal Information?

Collected personal data; for the realization of the purposes mentioned above, may be transferred to IT infrastructure service providers, legally authorized public institutions, and private persons within the framework of personal data processing conditions specified in Article 8 of the Law.

- Your name, surname, phone number, and email address may be shared with IT infrastructure service providers AWS and Microsoft, which are resident abroad, for the execution of product information and product management activities and customer relations processes.
- Security traces in accordance with the relevant regulation directives according to the agreements made within the scope of product services may be shared with IT infrastructure services provider AWS, which is resident abroad.

How We Collect Your Personal Information?

Your personal data is collected through automatic or semi-automatic methods via electronic media such as the website, email, social media, and phone when you interact with our Company.

Our site automatically collects certain technical information related to the device you use to visit the Sites. In particular, we use cookies, web beacons, and similar technologies to help us understand your activities on the Sites. A “cookie” is a small piece of data that a website can send to your browser, which may then be stored on your device. The data we automatically collect includes your internet protocol (“IP”) address, location, device identifiers, and actions performed on any of our Sites (such as links clicked) and other sites you may visit. For more information about the cookies and similar technologies we use on our Sites and why we use them, please review our [Cookie Notice](#).

On What Legal Basis Are Your Personal Information Processed?

Your personal data is processed based on the following legal reasons. The provision of products and services and the provision of after-sales support services, the provision of services and the performance of the contract are based on the legal reason, the evaluation of your requests and complaints is based on the legal reason that data processing is necessary for the establishment, exercise, or protection of a right, in case you choose to become a member, the execution of membership registration procedures and the operation of your membership account, increasing customer satisfaction, conducting customer relations processes, and the necessary studies by our relevant business units for the realization of commercial activities conducted by our Company and the conduct of related business processes, and data processing is necessary for the legitimate interests of the data controller, provided that it does not harm the fundamental rights and freedoms of the related person, based on the legal reason for the management of communication channels. In the event of your explicit consent, it can be processed based on the legal reason of explicit consent for the purposes of customizing the products and services offered by the Company according to your likes, usage habits, and needs, and sending information messages to the communication channel you prefer to communicate with and share within this scope.

Links and Third Parties.

Our website may contain links to other websites, including those controlled by third parties independent of us. CyberWhiz is not responsible for the privacy practices or content of such

websites. We recommend that you read the privacy statements of these websites before providing any personal information to them. We do not accept responsibility for the opinions expressed by third parties on or through our Sites.

Your Rights?

As a data subject, we would like to inform you that you have the following rights under Article 11 of the Law:

1. To learn whether your personal data is being processed,
2. To request information if your personal data has been processed,
3. To understand the purpose of data processing and whether this data is used for intended purposes,
4. To know the third parties to whom personal data is transferred domestically or abroad,
5. To request the correction of personal data if it is processed incompletely or inaccurately and to request that the process carried out in this context be notified to the third parties to whom the personal data has been transferred,
6. To request the deletion or destruction of personal data in the event that the reasons necessitating its processing cease to exist, despite being processed in accordance with the provisions of the Law and other relevant laws, and to request that the process carried out in this context be notified to the third parties to whom the personal data has been transferred,
7. To request compensation for the damages in case of loss due to unlawful processing of personal data.

The processed data is not exclusively analyzed through automated systems.

You can submit your applications regarding the rights listed above via privacy@cyberwhiz.co.uk to our Company. Please fill out our application [form](#) for this purpose. Depending on the nature of your request, your applications will be concluded free of charge as soon as possible and within thirty days at the latest; however, if the transaction requires an additional cost, a fee may be charged according to the tariff determined by the Personal Data Protection Board.

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